

REMARKS

The independent claims have been amended to clarify when the request is issued.. As discussed at the Interview held July 7, 2009, Tanaka et al., Schlener et al. and Meandzija taken together or separately do not teach or suggest state realignment as defined in the claims and specification with a request sent "after communication between said manager and said agent is established initially or following a period during which communication was not guaranteed" as now recited. Therefore, withdrawal of the rejections in the November 12, 2008 Office Action is respectfully requested.

If there are any additional fees associated with filing of this Amendment, please charge the same to our Deposit Account No. 19-3935.

Respectfully submitted,

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